1. General

- 1. This Policy applies to the website with the following URL: industream.io
- 2. The site operator and the personal data controller is: Ultima Pack Spółka z o.o. S. K. ul. Domaniewska 39a, 02-672 Warszawa, Poland
- 3. Operator's contact e-mail: production@industream.io
- 4. The operator is the Controller of your personal data you voluntarily disclose on the Site.
- 5. The Site will use your personal data for the following purposes:
 - Keeping a newsletter
 - Operating on-line chat services
 - o Handling inquiries via on-line form
 - o Preparation, packing, shipping of goods
 - o Provision of services ordered
 - Presentation of proposal or information
- 6. The site acquires user data and user behavior information in the following ways:
 - Data entered voluntarily in on-line forms, which will be registered in the Operator's systems.
 - o Cookie files stored on end user devices.

2. Selected data protection methods used by Operator

1. Sign-up and personal data entry points are protected in the transmission layer (SSL certificate). In this way, personal details and sign-up data entered on site will be encrypted on the user's device and can only be read on the destination server.

3. Hosting

1. The site is hosted on the operator's servers: zenbox.pl

4. Your rights and additional information on the use of your data

- 1. In certain circumstances, the Controller is entitled to transfer your personal data to other recipients as far as this is necessary for the execution of your contract or for the fulfillment of the Controller's duties. The above applies to the following groups of recipients:
 - Hosting firm as processor
 - Couriers
 - Postal operators
 - Insurance providers
 - Law firms and debt enforcement agencies
 - o Banks
 - Payment operators
 - On-line chat operators
 - Authorized personnel and partners who use the data for the purpose of accomplishing the functional goal of the site
 - Marketing service providers working for the Controller
- 2. Your personal data will be processed by the Controller only for the time necessary for the performance of certain related tasks as prescribed by the applicable legislation (e.g. on bookkeeping). Marketing data will not be processed for more than 3 years.

- 3. You have the right to demand the following from the Controller:
 - Access your personal data,
 - o Rectification of your data,
 - o Deletion,
 - o Restriction of processing,
 - o Data portability.
- 4. You have the right to object to the processing of your personal data as specified under 3.3 c) in pursuit of the Controller's legitimate interest, specifically to profiling, save that the right to object will not be enforceable in the event of legally valid grounds for processing, any interests, rights or freedoms superior to you as data subject, particularly for the purpose of determination, investigation or defence of claims.
- 5. You are entitled to file a complaint regarding the Controller's performance with the President of the Office for Personal Data Protection, address: ul. Stawki 2, 00-193 Warszawa.
- 6. Disclosure of personal data is voluntary but indispensable for using the Site.
- 7. Automated decision-making procedures can be undertaken with regard to you as data subject, including profiling, for the purpose of performing the services under the contract and for the purpose of direct marketing activities by the Controller.
- 8. Personal data are transferred from third countries as defined in the personal data protection legislation. The above implies that we may transfer such data outside the territory of the European Union.

5. Information in forms

- 1. The Site collects information provided voluntarily by the user, including personal data if any.
- 2. The Site may register connection data (time, IP address).
- 3. In some cases, the Site may record information to facilitate the association of data provided in a form with the e-mail of the user filling in such form. In such case, the user's e-mail will appear inside the URL of the form page.
- 4. Data provided in a form will be processed for the purpose arising from the function of the specific form, e.g. for processing a service call or sales call, registration of services, etc. The context and description of each form will always clearly indicate the function of the form.

6. Administrator logs

1. User behavior data may be logged. Such data will be used for the purposes of site administration.

7. Relevant marketing techniques

- 1. The Operator uses statistical site traffic analysis via Google Analytics (Google Inc. in the United States). Instead of personal data, the Operator will only transfer anonymized information to that service operator. The service is based on the use of cookies on the user's device. Users can view and edit their preference information collected by Google ad network through cookies using the following tool: https://www.google.com/ads/preferences/
- The Operator uses remarketing techniques to match advertising communications to the user's behavior on site, which can give an impression of the user's personal data being used for tracing, yet no actual personal data are being transferred from the Operator to ad operators. Cookies must be enabled for such techniques to work.
- 3. The Operator implements a Site automation solution for users, which can e-mail a user who visited a specific page, provided that the user has given their consent to receiving marketing communications from the Operator.

8. Cookies

- 1. This site uses cookies.
- 2. Cookies are pieces of information, particularly text pieces, which are stored on the Site User's end device and used in management of Site pages. Cookies usually contain the name of the originator web page, the time for which they are retained on the end user machine, and a unique number.
- 3. The party storing and accessing cookies on Site Users' devices is the Site Administrator.
- 4. Cookies are used:
 - 1. To maintain Site user's session (after logging in) so that they user does not have to re-enter their username and password on each consecutive sub-page within the Site;
 - 2. To pursue the goals specified under "Relevant marketing techniques" above;
- 5. The Site uses two basic types of cookies: session cookies and persistent cookies. Session cookies are temporary files that remain on the User's device until logging off the website or closing the software (browser). Persistent cookies will remain on the User's device for a time period set in their parameters or until manually erased by the User.
- 6. Web page browsing software (web browsers) will usually accept cookies on User devices by default. Site Users may change their cookie settings in this respect. Cookies can be deleted in a Web browser. Moreover, cookies can be disabled automatically. For more details, see the help section or documentation of your browser.
- 7. Any restriction on the use of cookies may affect certain functionalities available on the pages within the Site.
- 8. Cookies stored on a Site User's device can also be used by the Site operator's partners, including in particular: Google (Google Inc. of the United States), Facebook (Facebook Inc. of the United States), Twitter (Twitter Inc. of the United States).

9. Cookie management - how do you give and withdraw your consent?

- 1. If you do not want to receive cookies, you can change your browser settings. Remember, however, that if you disable cookies necessary for authentication, security, user preference maintenance, your use of Web pages may be hindered or even prevented
- 2. To manage your cookie settings, choose your browser from the list below and proceed according to instructions:
 - o Edge
 - Internet Explorer
 - o Chrome
 - o Safari
 - o <u>Firefox</u>
 - o Opera

Mobile devices:

- o Android
- o Safari (iOS)
- o <u>Windows Phone</u>